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**PRESS RELEASE**

For Immediate Release

Navasota, TX 5/25/11- Five Star Professional has named the Wm. Albert Miller Agency as a recipient of the 2011 Five Star Home/Auto Insurance Professional award. The award winners appear in a special section of the June issue of *Texas Monthly* magazine.

Five Star Professional partnered with *Texas Monthly* magazine to conduct research to identify a select group of insurance professionals who are exceptional in both their ability and their commitment to overall satisfaction. After review by a blue-ribbon panel of local insurance experts, fewer than seven percent of all licensed insurance agents in the Houston region were selected. The Houston region includes over 25,000 residents with a property & casualty insurance license.

Five Star Professional surveyed, by mail & phone, more than 96,000 Houston region homeowners and 20,000 subscribers of *Texas Monthly*. Respondents were asked to evaluate only home/auto insurance professionals they know through personal experience. They were asked to evaluate the professional on categories such as overall satisfaction and whether they would highly recommend them to a friend.

"We were pleased that folks that have dealt with our agency gave us this vote of confidence. It is also a tribute to our staff who provide service to our current & future customers each day", said Bill Miller, President of Wm. Albert Miller Agency.

Five Star Professional provides localized, independent client satisfaction research on the performance of service professionals. Five Star Professional conducts research with consumers, and industry peers and leaders, to identify service professionals who score highest in overall satisfaction. Award candidates also undergo a thorough regulatory review. Five Star Professional joins forces with city and regional magazines to make the research results available to consumers in more than 45 markets across the United States and now, Canada. Five Star Professional was founded in 2003 and is based in Minneapolis. For more information, go to [www.fivestarpromotional.com](http://www.fivestarpromotional.com).